



PEOPLE HEALTH OVERVIEW AND SCRUTINY SUB-COMMITTEE – 19TH MARCH 2026

Subject Heading:

Annual Complaints and Compliments

Report Author and contact details:

Luke Phimister, Committee Services Officer

Policy context:

To enable the Council to scrutinise its People policy area

SUMMARY

The attached report provides the Committee with various annual complaints and compliments reports from within the People OSSC policy area.

RECOMMENDATIONS

That the Sub-Committee scrutinises the reports and agrees any recommendations it deems relevant and necessary.

REPORT DETAIL

Provided is detail on the annual complaints and compliments reports from the Adult's, Children's and Education services.

IMPLICATIONS AND RISKS

Financial implications and risks: None for this cover report

Legal implications and risks: None for this cover report

Human Resources implications and risks: None for this cover report

Equalities implications and risks: None for this cover report

ENVIRONMENTAL AND CLIMATE CHANGE IMPLICATIONS AND RISKS

None.

BACKGROUND PAPERS

None